



WEST BENGAL STATE UNIVERSITY
B.A./B.Sc. Honours 5th Semester Examination, 2020, held in 2021

PSYADSE02T- PSYCHOLOGY (DSE1/2)

HUMAN RESOURCE MANAGEMENT

Time Allotted: 2 Hours

Full Marks: 40

*The figures in the margin indicate marks of question.
Candidates should answer in their own words and adhere to the word limit as practicable.*

Answer any *four* questions from the following

5×4 = 20

1. Differentiate between HRM and HRD.
2. Briefly discuss any one individual organizational development technique.
3. What is organizational change? Discuss its basic concept.
4. Write a short note on trait theories of leadership.
5. Differentiate between transformational and transactional leadership.
6. Write a short note on characteristics of leaders.

Answer any *two* questions from the following

10×2 = 20

7. Discuss in detail about the models of organizational development. 10
8. Elaborate Human Resource Management. 10
9. Define leader. Briefly describe the functions of a leader. 3+7
10. Enumerate in detail the Leader-Member-Exchange (LMX) Model of leadership. 10

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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