



**WEST BENGAL STATE UNIVERSITY**  
B.A./B.Sc. Honours/Programme 4th Semester Examination, 2022

**PSYHGEC04T/PSYGCOR04T-PSYCHOLOGY (GE4/DSC4)**

Time Allotted: 2 Hours

Full Marks: 40

*The figures in the margin indicate full marks.*

1. Write any **four** from the following: 5×4 = 20
  - (a) Write a short note on challenges of I/O Psychology.
  - (b) Difference between Transformational and Transactional leadership.
  - (c) Write any five major factors of Job satisfaction.
  - (d) Discuss about Indian perspective of leadership.
  - (e) According to you, what is the best process to manage communication?
  - (f) What are the barriers of effective communication in an organization?
  
2. Write any **two** from the following: 10×2 = 20
  - (a) Discuss in detail about the concept, causes and outcomes of job satisfaction. 10
  - (b) Write down the theories of work motivation with time. Why do you think the change was needed? 7+3
  - (c) What are the different types of leadership? Which leadership techniques is the best according to you? Explain with example. 6+4
  - (d) Write the definition of Industrial Psychology. Discuss the scope of Industrial Psychology in India. 3+7

**N.B. :** *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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